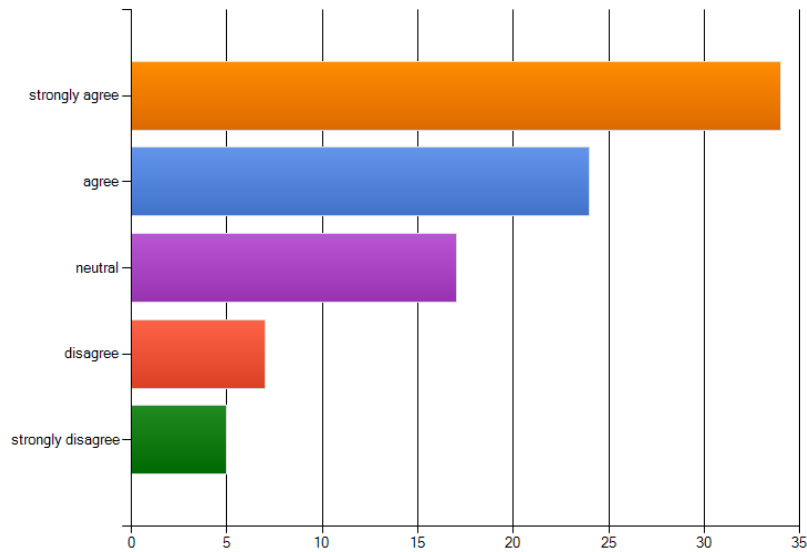


Overall, I was satisfied with the services provided by NCDSB included in my employment plan.

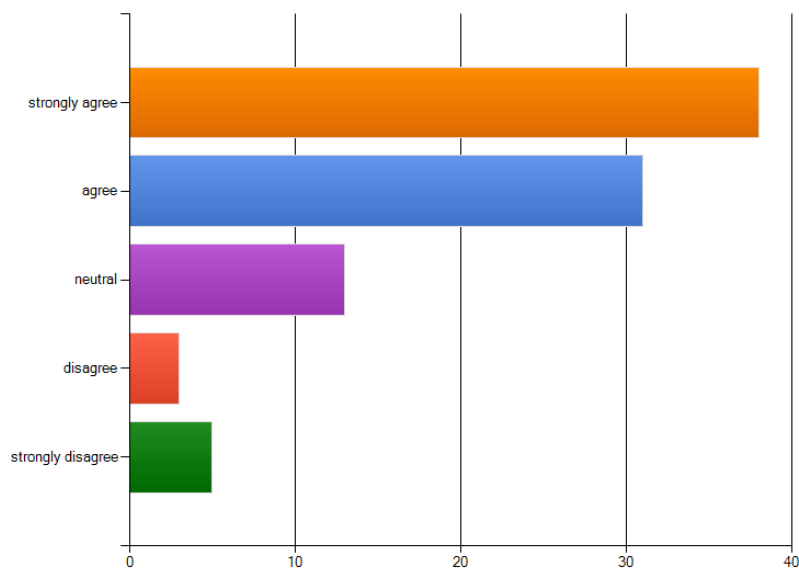


Question 22 I received all the services I was told I would receive (on my plan).

69 (76.6 %) agreed, 8 (8.9%) disagreed and 13 (14.4%) percent responded neutral.

There were 13 comments with 5 positive like *everything, he said to me I would receive, it happened*. 6 clients explained neutral comments with statements about still being in plan development or still in services. 2 commented that neither received a plan.

I received all the services I was told I would receive (on my plan).



Question 23 Overall, my NCDSB services were provided in a timely manner.